



Revesby Workers' Club

Rules & Conditions of Play

1. Appropriate bingo/housie records and information are available for viewing at the sales desk during the session.
2. It is the responsibility of each player to check that they have received the correct books, tickets, and change before leaving the sales table. No responsibility will be accepted once the player has left the sales area.
3. Patrons may purchase a combined maximum of 48 paper and electronic tickets per game.
4. Players must be playing with the correct book and card colour, bearing the correct serial number, to be eligible for a prize.
5. Participants must be 18 years of age or older.
6. Unless otherwise announced prior to the commencement of a game, all bingo games are played as Full House games.
7. Any special conditions relating to progressive jackpots, including call limits and prize values, will be announced before the commencement of the relevant game.
8. The Bingo Operator reserves the right to alter or amend progressive jackpots at any time in accordance with applicable rules and operational requirements.
9. A number is not considered officially called until it has been repeated by the caller. If a number is called in error and repeated, it will be deemed a valid called number.
10. If a number is displayed on the board but is missed by the caller, it will only be accepted as a valid number if it is called and repeated by the caller before the end of the game, provided the bingo machine is not faulty.
11. It is the responsibility of the player to ensure that the caller or Session Supervisor has heard and acknowledged their winning claim.
12. All winning cards or electronic tickets must be presented for verification before any prize is awarded. The Bingo Operator reserves the right to refuse payment where a winning claim cannot be verified.
13. Where multiple players complete a winning pattern on the same valid final number called, the prize will be shared equally.

The Bingo Operator reserves the right to amend, vary or update these Rules at any time without prior notice where necessary to ensure the fair, safe and lawful conduct of bingo. Participation in bingo constitutes acceptance of these Rules and Conditions of Play.

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14. Where winning claims are made on different calls, (in the club bingo book) only the claim made on the last valid number called will be eligible for the prize.
15. If a computer is unavailable for the verification of a winning paper card and the card is unreadable due to excessively dark or unclear markings, the card will be disqualified, and no prize will be paid.
16. In the event of an electronic ticket or equipment malfunction, the Bingo Operator's electronic records and system data will be considered the official record of play.
17. The Bingo Operator reserves the right to cancel and replace incorrectly issued tickets prior to the commencement of a game.
18. The Bingo Operator reserves the right to suspend, postpone or cancel any game due to equipment failure, emergencies or circumstances beyond its control.
19. Players may reserve tables up to twenty (20) minutes prior to the commencement of bingo.
20. All mobile phones must be switched to silent mode or turned off while games are in progress.
21. Disruptive, abusive, offensive or intimidating behaviour towards staff or other patrons will not be tolerated. Any person engaging in such behaviour may be asked to leave the premises and may forfeit any entitlement to prizes.
22. Employees of the Bingo Operator are not permitted to participate in bingo while on duty.
23. The Session Supervisor or Bingo Operator has the final authority in determining all matters relating to the conduct of bingo, the verification of winning claims and the interpretation of these Rules. Their decision is final.
24. All bingo games are conducted in accordance with the relevant legislation, regulations and applicable operational policies.
25. The Bingo Operator supports responsible gambling and encourages all patrons to gamble responsibly. Players seeking assistance are encouraged to speak with staff or access appropriate responsible gambling support services.
26. Any disputes regarding prize claims or the conduct of bingo should be directed to:
Mel@topofthehouse.com.au

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